

THE HEALTH LEADERSHIP PROGRAM AT DUKE

Knowledge and Skills Self-Assessment

Please help us to understand your sense of your knowledge and skills at this point. Your answers to this survey will help us to adjust the program to better meet your needs, and will establish a baseline for determining program effectiveness. Your answers to this assessment will be kept anonymous and confidential. We require your last four digits of your SSN only to track changes in your responses before and after the program.

Last four digits of your SS#: _____

Indicate your level of confidence in the following aspects of health care business and leadership.	Not confident		Reasonably Confident		Extremely Confident
1. Dealing with the challenges/opportunities in the changing health care environment.	1	2	3	4	5
2. Assessing the health care needs of a community	1	2	3	4	5
3. Recognizing accountability to various constituencies /stakeholders including a board of directors, and “the public”	1	2	3	4	5
4. Understanding links among quality enhancement, error reduction and cost	1	2	3	4	5
5. Understanding and applying principles of population-based chronic disease management	1	2	3	4	5
6. Understanding customer expectations	1	2	3	4	5
7. Understanding the obligation of policies such as conflict of interest, equity, disability, and harassment	1	2	3	4	5
8. Understanding the various regulatory processes which govern your institution.	1	2	3	4	5

Indicate your level of confidence in demonstrating your leadership and interpersonal skills in the following areas:	Not confident		Reasonably Confident		Extremely Confident
9. Relating productively with a variety of people and organizations	1	2	3	4	5
10. Communicating effectively with others	1	2	3	4	5
11. Finding ways you can participate in management and improvement of programs	1	2	3	4	5
12. Adapting your style to different circumstances/groups when necessary	1	2	3	4	5
13. Developing a strategic plan	1	2	3	4	5
14. Developing a budget	1	2	3	4	5
15. Balancing the multiple missions of an organization: clinical, education and research	1	2	3	4	5
16. Leading efforts to change existing programs or create new ones	1	2	3	4	5
17. Participating in a team	1	2	3	4	5
18. Providing clear expectations, accountability, and feedback	1	2	3	4	5
19. Being responsive to cultural and ethnic diversity	1	2	3	4	5
20. Acquiring the necessary resources to carry out your tasks	1	2	3	4	5

What knowledge and skills would you most like to strengthen as a result of your participation in this program?

What particular issues would you like to see addressed in this program?

Other comments: